All Partners

Will my current LMS account Transfer to the new system automatically?

Yes! If you previously registered for an account on our old LMS, you can log in at lms.flpps.org with the information below – upon logging in for the first time, you will be required to update your information and select a password.

**Username:** Your email

**Password:** FLPPS123

What's does this LMS offer that is new to me?

Just a few of the great new features include newly added interactive eLearning Courses- including our 21 module Care Manager eCourse, personalized dashboards so you can track your progress and stay on top of your training, Social Learning Channels for Sharing Best Practices and engaging in community discussions, an automatic notification system so you can manage your alerts and stay informed, and a robust reporting engine for measuring training analytics.

Is it free to create an account?

Yes! There is currently no cost associated with our LMS to any of our partners or community members. They can go to lms.flpps.org and click the New user? – Register link to get started.

How many accounts can my organization open?

It is currently unlimited! Spread the word if you think others could benefit!

I previously participated in a Learning Group, will that still exist in the new LMS?

Yes, if you previously registered with one of our Learning Groups you have been added to a Learning “Channel” automatically in our new LMS. Users will not have visibility to any channels they are not registered for. To be added to or removed from one of our LMS Channels please emails us at learning@flpps.org

Is this a secure site?

Yes. Although it is technically open to the public, we have quality assurance measures in place to ensure that users only have access to relevant and appropriate areas of the platform. As is a standard practice for any website accounts, we recommend you select a unique password, update it frequently, and never share with others.
GRHHN Partners

I am a Care Manager Supervisor. Will I have access to view the required training completions for my Care Managers?

Absolutely, we’re very excited about the new reporting functionality. You will be able to access training reports on any staff members that are tied to you. If you need to add a new employee, just send an email to learning@flpps.org and we will be happy to connect them to your account. If an employee leaves your organization, please also notify us at the email above so that we can remove them from your agency. Once the employee has been removed from your account, you will no longer have access to their training history as it lives with the individual so that they can bring evidence of it to their new employer. As such, we recommend you export your training completion reports monthly and keep copies on file for auditing purposes as a best practice standard. An LMS system administrator can pull a history of a termed employee if it is necessary. Reach out to learning@flpps.org if you need any support!

Will I be able to view a demo or can I schedule one to learn more?

If you are with a Care Management Agency, we will be providing a demo on March 9th at the CMA Meeting and will be available to answer any of your questions. Also, if you would like to schedule additional time, we would be happy to provide an in-person or online demo on demand.

I’ve heard there were Learning Groups in the previous LMS, will any of these be created for Care Manager Agencies that work with GRHHN?

Yes! In the coming weeks we will be launching what are called Learning Channels where you can share best practices with your peers and ask questions or make general comments. Stay tuned for more information!

Will the documents that were previously posted on the GRHHN website and the Sharepoint site be available for use on the new LMS?

Yes, we are working to create a resource library which will house all important documents related to GRHHN, making it easy to find the documents and job aids that you may need.

LMS Questions? Contact Us!
Please contact our Learning & LMS team at learning@flpps.org