

**CITY OF
ROCHESTER
CRISIS
INTERVENTION
SERVICES**



System Transformation and Community Investment Program focus on integrating community-based care into the healthcare delivery system, supporting community based organizations in programming designed to positively impact health outcomes, health equity, and the cost of healthcare.

Crisis Intervention Services responds to individuals experiencing a mental health or other crisis requiring intervention and support.

FLPPS is partnering with the City of Rochester Department of Recreation and Human Services and Recovery Options Made Easy to expand the City's Crisis Intervention Services program to include NYS Certified Peer Specialists.

5,000*

**THE NUMBER OF MENTAL
HEALTH AND SUBSTANCE
ABUSE CALLS RECEIVED IN
THE LATER HALF OF 2021**

*Crisis Intervention Services, June 18, 2021
to December 31, 2021

“We at Recovery Options Made Easy are pleased to bring our experience in peer based crisis response services to the City of Rochester in partnership with FLPPS. We believe that the integration of peer services into the program will enrich these services in a meaningful way, and we are excited to be a part of providing greater access to peer support services to Rochester residents.”

**SHANNON HIGBEE
CEO OF RECOVERY OPTIONS MADE EASY**

Peer Specialists have lived experience which helps them relate to, and assist, people in crisis. They will provide person-centered support to City of Rochester residents experiencing crises such as suicidal behavior, domestic violence, and substance abuse. The support includes referring individuals to needed resources that are available in the community.

