

# HEALTHCARE FOR THE HOMELESS



## WHO

Wyoming County  
Community Action

## WHAT

The Healthcare for the Homeless program aimed to connect homeless and at-risk people with behavioral health and substance use disorders services and peer support resources in Wyoming County.

## WHERE

Wyoming County

## HOW

WCCA acquired telehealth equipment, developed workflows, and hired family services staff. Staff were onboarded, trained, and tasked with developing and implementing workflows for the healthcare to homeless programming.

## TOP SERVICES

**127**  
Case Management

**75**  
Section 8  
Recertification

**49**  
Family Case  
Management

**42**  
Adult Job  
Referrals

**506** Total  
Services

**101** Unique  
Clients

## SERVICE CATEGORIES

**220** Care  
Coordination

**196** Housing &  
Basic Needs

**81** Employment &  
Career Services

**9** Healthcare  
Support



“It [the pilot] also helped us to recognize how many individuals walk through our door that are homeless or at risk of very soon being homeless. That’s eye opening and beneficial.”  
-Program Staff

